- Talentech

Dear customer!

We're back with a fresh update for you — thank you for your patience! \(\frac{1}{2} \). Our newsletter may have been on the backlog for a while, but luckily we've always been close by, just a call, email or visit away. Now, we're excited to share with you the latest features and improvements that will make your daily work smoother, simpler, and a little less stressful.

User Sync – keep your Boarding system clean without the effort

Managing user accounts manually? We know it's a hassle or better said: a pain in the butt. With our latest **User Sync** feature, you can:

- Automatically add and remove users based on your master data system;
- Ensure your user list is always clean and accurate (no more inactive accounts cluttering things up);
- Stay GDPR-compliant without extra effort.

Behind the scenes, this runs via our **SCIM API** — the international standard for secure and simple user management.

In short: less admin work, fewer errors, and more peace of mind. A Boarding tool that's always up to date with your own master data system!

Al Chatbot – smarter, faster, multilingual

We've listened. Our previous chatbot wasn't always up to the task — but that's changing. The new AI Chatbot is powered by the latest technology and trained on your own materials (like employee handbooks, codes of conduct, or privacy policies). With just a simple upload away (or more than 1 upload, that's up to you be to AI Chatbot is ready to go. That means your new hires get real, natural answers — in every language they ask for.

And because we know security matters, here's what you can count on:

- Security & GDPR proof: all data stays inside our infrastructure never shared externally:
- externally;Hosted in the EU with full encryption
- and ISO27001-level security;
 Privacy-friendly no personal data used for training models;
- Compliant by design aligned with the EU AI Act & guidelines;
- Employee-first you can clearly explain

 Al use in your privacy policy.

Ready to save your team time while giving new hires instant answers? We're now in the final pilot phase and expect to be fully live in

November. 🚀

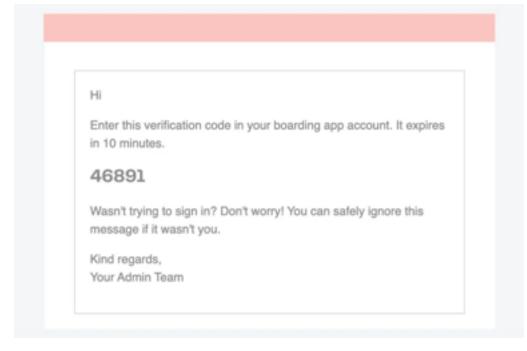


Work Email Verification – Onboardee update!

First days matter. That's why we've made it easier for new hires to switch from their private email (used during pre-boarding) to their work email on their first day on the job:

- When an employee wants to log in with their private email on the first day of work, they are asked to fill in their work email;
- After filling out, a verification email is sent to their work email address;
- A quick verification merges both accounts automatically;
- From then on, logging in is simple and seamless.

A small update, but one that makes the onboarding experience much smoother (especially when SSO is enabled)— for admins and new hires alike.



Single Sign-On (SSO) − no more forgotten passwords

Not new but oh so important! Did you know we send over **17,000 "forgot password" emails a year**? That's a lot of wasted time. For you, us and your new hires! With **SSO**, your team can log in with the same credentials they already use at work. One click, no stress.

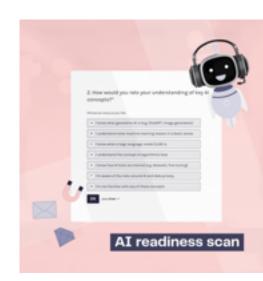
If you haven't activated it yet, now's the time. Really!

Al Webinar & Readiness Scan

Al in HR isn't tomorrow's topic — it's today's. Curious about where your company stands? Take our 2-minute Al Readiness Scan and get:

Take the scan here

- A personalized readiness score;
- A personalized readiness scoreTailored advice and next steps.

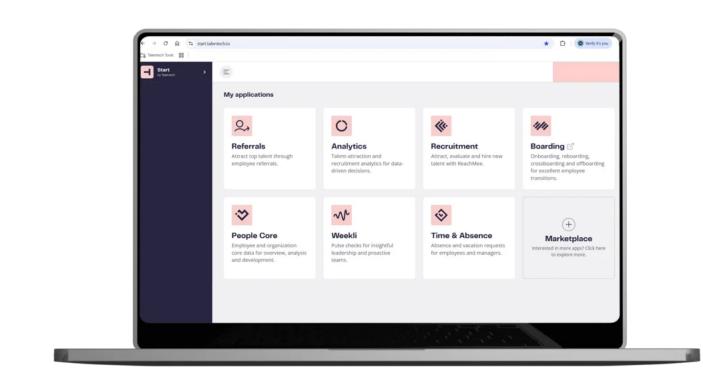


And if you missed our recent webinar with Malin Gustafsson (our Chief Product Officer) & Neelie Verlinden (Public speaker, Writer and Podcast Host on HR trends), don't worry – you can still catch the replay here:

Watch the recording

We've been hard at work building one unified HR platform to support you across the entire employee journey: referrals, recruitment, onboarding, retention, reboarding, offboarding — and more.

So if you're looking to expand or upgrade your current solutions, **reach out**. We'd love to show you how everything connects in one seamless experience.



What's next?

It's already October (can you believe it?), and the Christmas holidays are just around the corner. We'll be back with more updates before the year ends — and we promise 2026 will bring even more exciting news.

Thank you for reading, and thank you for being with us on this journey.

Until next time ,

Miriam Jimenez Garcia

Manager of Customer Success

m: +31 (0)6 28 65 31 26

e: miriam.garcia@talentech.com